

STATEMENT OF PURPOSE

More Than Health AG provides a highly individualised service with the aim to improve client's lifestyle and prevent chronic illness. The approach as such is that social, psychological and physical aspects of each person are fully considered, and an annual subscription model is offered to improve outcomes and compliance. The service is provided by a multi-disciplinary team of medical practitioners and health care providers, which can provide help to clients in most areas of their life. If the team is not able to provide the expertise required on-site, it will make referrals to other health professionals as appropriate.

The services will typically combine orthodox medical or psychological practices with elements of Functional Medicine and Complementary as well as Alternative Methods provided by practitioners who are trained and registered by their respective regulatory bodies.

Medical Director:

Dr Franziska Meuschel - General Medical Council Number 6105305

Qualifications and Professional Memberships:

Heilpraktiker (Germany 1993)

Medical Doctor (Germany 2000)

Dissertation - PhD (Germany 2002)

Registered with the General Medical Council (GMC)

Registered with the General Naturopathic Council (GNC)

Member and Secretary of the British Society for Ecological Medicine (BSEM)

Member of the Independent Doctors Federation (IDF)

Member of the Medizinische Gesellschaft fuer Mikroimmuntherapie (MeGeMiT)

Member of the International Society of Mayr Doctors (ISMD)

Member of the Association of Naturopathic Practitioners (ANP)

Services are provided by a team of practitioners under the supervision of the medical director. Terms and Conditions of the services provided can be downloaded from the website www.morethanhealth.com. More Than Health AG cannot provide emergency services or guarantee out-of-office hours. Consultations are by appointment only, and all patients are reminded that they should remain under the care of their primary physician e.g., in the UK their NHS GP or a private GP.

More Than Health AG complies with the General Data Protection Regulation and Data Protection Act 2018. All information provided by a patient/client is kept confidential. A patient/client may request a copy of their clinical notes at any time.

Our video conferencing facility provides end to end encryption and therefore complies with the General Data Protection Regulation (GDPR) and Data Protection Act 2018. All practitioners who operate from remote premises make a written undertaking to comply with GDPR.

Confidentiality is kept to the highest standards, an aspect of care that is covered in the registration appointment and in the client contract forms. A chaperone is always offered to patients. No patient is ever examined without their full consent. For those patients who do not speak English, consent must be obtained via a third party, who is ideally an independent person not related to the patient to ensure less bias. Translation services can usually be obtained subject to adequate notice and at additional cost. All staff who work as part to the More Than Health team must sign a Confidentiality Agreement.

More Than Health AG is always trying to improve their services, which is why we regularly invite our patients/clients for a Service Review. In case our standards should not be to your satisfaction a complaints procedure is in place. Your complaint should be submitted as soon as possible after the event giving rise to the complaint, within 28 days if possible or at least within 6 months. Dr Franziska Meuschel will then ensure that all relevant details are recorded and arrange for the complaint to be investigated.